

# COMPLAINT FORM

According to the By-Laws of  
The Hong Kong Psychological Society (HKPS),  
this form must be completed for  
filing complaint against any member of HKPS  
for professional misconduct.

**If the incident involved any criminal conduct,  
please report immediately to the police or law enforcement authority.**

If you have any problem completing this form,  
please find a trustworthy person to assist you.



The Hong Kong Psychological Society Limited,

Unit 1211, The Metropolis Tower

10 Metropolis Drive, Hung Hom

Kowloon, HONG KONG

Fax: (852) 2852 1776

Website: [www.hkps.org.hk](http://www.hkps.org.hk)

e-mail: [admin@hkps.org.hk](mailto:admin@hkps.org.hk)

**PART I: COMPLAINANT**

Any person making a complaint against any member of The Hong Kong Psychological Society must provide here name and means of contact. Otherwise, the complaint cannot be accepted or processed.

Full name (in English) \*

Full name (in Chinese)

Phone number \*

Fax number

E-mail address (if available)<sup>1</sup>

Postal address \*

\* Required information

<sup>1</sup> E-mail will be the choice for further communication on this complaint to facilitate speedy communication

**PART II: COMPLAINEE**

The person being complained of must be a member of The Hong Kong Psychological Society (HKPS) when the incident(s) happened as HKPS has no jurisdiction over non-members.

If the complaint involves more than one HKPS member, please use a separate form for each and every HKPS member you are complaining against.

Name of the HKPS member \*

Phone number (if known)

Fax number (if known)

E-mail address (if known)

Employer (if known)

Address (if known)

**PART III: THE COMPLAINT**

It is important for Complainant to tell us clear and detailed facts of the incident which led to the complaint. If the complaint involves more than one incident, please try to separate the incidents and describe each of them on a separate page. If there were too many incidents to describe separately, please summarize all of them on one page and then describe at least three individual incidents as examples. We will ask for further information later.

Please note that HKPS cannot process any complaint which happened and ended (i) over 6 years ago, or (ii) before the Complainee joined HKPS, or (iii) after the Complainee left HKPS.

1. What is your complaint against this member?

2. What was your relationship with the member when the incident occurred?

3. When did it happen? Where did it happen?

4. What did the member do? Please describe the incident(s) in detail.

5. How did the incident affect you?

6. Why do you think that what the member did was unethical / misconduct?

7. Do you have any evidence to support your complaint (e.g. reports, letters, messages, recordings, receipts, pamphlets, photos, etc.)? Please list them all out in the space below and submit hard copies with this complaint.

List of Evidence

No.	Name/ Brief Description of Evidence	Date
1.		
2.		
3.		
4.		
5.		

6.		
7.		
8.		

(Please use additional sheets if necessary)

8. If this incident has been reported to other authority (e.g. Complainee's work supervisor, another professional organization, law enforcement, etc.), please tell us what happened, and the progress or outcome of any investigation, if available.

9. Any other relevant information? (Please use this section to add any other relevant information you have on this complaint which are not covered in 1-8 above.)

**PART IV: AUTHORIZATION**

I hereby authorize the Hong Kong Psychological Society to release all and any documentation I have sent with regard to the complaint I made against

\_\_\_\_\_ (name of Complainee) dated \_\_\_\_\_

to \_\_\_\_\_ (name of Complainee) for his/her consideration and response. I understand that only my name but not my contact details would be disclosed to \_\_\_\_\_ (name of Complainee).

I hereby authorize \_\_\_\_\_ (name of Complainee) to release my personal information to the Hong Kong Psychological Society for handling of my complaint.

**Part V: DECLARATION**

For the complaint to be accepted by the Society, you have to make a declaration on truth of the information you provided in this form. The declaration can be made at a District Office of the Home Affairs Department, the HKSAR Government.

[https://www.had.gov.hk/en/public\\_services/public\\_enquiry\\_services/provided.htm#3](https://www.had.gov.hk/en/public_services/public_enquiry_services/provided.htm#3)

Relevant fillable forms can be downloaded from their website.

In the declaration or affirmation / affidavit form, please include the following text in blue:

- 1. I am making a complaint against the member of the Hong Kong Psychological Society named \_\_\_\_\_ by submitting the Complaint Form provided by the Hong Kong Psychological Society.*
- 2. The facts and particulars contained in the Complaint Form and any additional information or documents pertaining to the present complaint I send to the Hong Kong Psychological Society are true and correct to the best of my knowledge and belief.*

If you are not residing in Hong Kong, you should make your declaration with your local notary public.

After making the declaration, please post the hard copies of the:

- a) Complaint Form
- b) Declaration Form (Home Affairs Department/ other local notary public)
- c) Confidential Undertaking, and
- d) Supportive documents (if any) to

General Secretary,  
The Hong Kong Psychological Society Ltd.,  
Unit 1211, The Metropolis Tower  
10 Metropolis Drive, Hung Hom  
Kowloon, HONG KONG

Soft copy will not be accepted.

Name of Complainant:

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Signature of Complainant:

*(Please print & sign if digital signature is not used)*

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Date:

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